

Investor Complaints Data – Depository Participants
Data for Every Month Ending – January 2025

S.No.	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of the month**		Average resolution time
						Pending for less than 3 months	Pending for More than 3 months	
1	Directly from Investors	0	1	0	1	0	0	10
2	SEBI (SCORES)	0	4	3	1	3	0	0
3	Depositories (NSDL)	0	4	3	1	3	0	1
4	Depositories (CDSL)	1	7	2	6	2	0	11.83
5	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	1	16	8	9	6	0	9.11

Trend of monthly disposal of complaints

S. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	January 2024	0	0	0	0
2	February 2024	0	0	0	0
3	March 2024	0	0	0	0
4	April 2024	0	0	0	0
5	May 2024	0	0	0	0
6	June 2024	0	0	0	0
7	July 2024	0	0	0	0
8	August 2024	0	0	0	0
9	September 2024	0	0	0	0
10	October 2024	0	1	1	0
11	November 2024	0	0	0	0
12	December 2024	0	0	0	0
13	January 2025	1	16	9	8
Grand Total		1	16	9	8

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

Trend of Annual disposal of complaints

S. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25	0	17	9	8
	Grand Total	0	0	0	0

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